



WWW.KUBE BATH.COM - INFO@KUBE BATH.COM

CUSTOMER/BUYER INFORMATION

Legal Company name:		Business #:
DBA:		
Phone:	:	Website:
Company address:		
City:	Province:	Postal Code:
Year Established:		
Email address of applicant:		
Is your company part of a buying group? <input type="checkbox"/>	If so, which one?	Your branch/store#

ORGANIZATIONAL INFORMATION (CHECK ONE)

Sole proprietorship: <input type="checkbox"/>	Partnership: <input type="checkbox"/>	Corporation: <input type="checkbox"/>	Other: <input type="checkbox"/>
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SHOWROOM LOCATION (IF APPLICABLE):		
BUYER (FIRST & LAST):		Title:
Email address for Invoicing:		
Address:	Province:	Postal Code:
"I certify that the information on this form is true and accurate to the best of my knowledge."		

Signature: _____

Date: _____

KUBEBATH PARTNER TERMS & CONDITIONS

Canadian Market Dealer Program

1. Internet Minimum Advertised Price (MAP) Policy

KubeBath does not enforce a Minimum Advertised Price (MAP) within the Canadian market. To maintain healthy margins and brand integrity, we highly recommend a minimum **25% markup** for traditional "Brick & Mortar" retail locations, which historically yields an exceptional success rate.

2. Credit & Payment Terms

- **Credit Accounts:** KubeBath does not extend credit terms or open accounts. All Purchase Orders (POs) must be paid in full prior to dispatch from our fulfillment facilities.
- **Pre-Paid Card Authorization:** Upon account approval, partners must complete a Credit Card Authorization Form to enable expedited fulfillment. The card on file will be charged the total invoice amount of each individual PO before shipping.
- **Accepted Payment Methods:** We accept all major credit cards (Visa, Mastercard, American Express) and Debit Cards.

⚠ Important Notice Regarding Debit Payments: All Debit Card transactions are strictly non-refundable. In the event of an order cancellation or return, funds cannot be reversed to a debit card and will instead be issued as a credit toward your subsequent Purchase Order(s).

3. Inventory & Ordering Process

- **Live Inventory Access:** Upon dealer package approval, you will be issued secure login credentials to access our Live Inventory Feed to verify real-time stock availability.
- **Order Submission:** All orders must be submitted via email to **sales@kubebath.ca**. To ensure accuracy and eliminate miscommunication, orders must be presented as an official Purchase Order on company letterhead or standard corporate purchasing documentation. *Orders submitted verbally via telephone will not be processed.*

4. Logistics, Lead Times & Backorders

- **Fulfillment Windows:** Less-Than-Truckload (LTL) freight orders typically ship within two (2) business days of PO receipt and payment processing. Small parcel shipments generally ship within twenty-four (24) business hours. International shipping is available globally.
- **Backorder Management:** If an item on a confirmed PO is backordered, the partner will be notified immediately with an Estimated Time of Arrival (ETA). Backordered items will ship automatically upon arrival at our warehouse unless a written cancellation notice is received via email prior to dispatch.

5. Return Merchandise Authorization (RMA) Policy

- **Eligibility Window:** Returns are accepted within **30 calendar days** from the original pickup or invoice date.
- **Product Condition:** Returned products must be completely unused, uninstalled, and in their original, undamaged packaging, including all original components, hardware, and installation manuals.
- **Restocking & Freight Fees:** A **25% restocking fee** applies to all approved returns. Original shipping charges are non-refundable. Return shipping labels can be provided upon request; the freight cost will be deducted from the final credit note alongside the restocking fee.
- **Unauthorized Returns:** A Return Merchandise Authorization (RMA) number must be obtained from KubeBath Dealer Support prior to returning any product. Unauthorized shipments will be rejected, and any associated return freight charges will be billed to the partner.

6. Receiving, Damages & Shortages

Partners must thoroughly inspect all shipments for accuracy, missing items, and physical damage immediately upon arrival. Any discrepancies, damages, or shortages **must be explicitly noted on the carrier's Proof of Delivery (POD)**. KubeBath will not honor claims, replacements, or re-shipments for items reported damaged or missing if they were signed for clear on the POD.

7. Intellectual Property, Trademarks & Liability

- **Copyright & Brand Asset Usage:** The KubeBath name, logo, product images, descriptions, specification sheets, and installation guides are the exclusive intellectual property of KubeBath.
- **Account Termination Asset Clause:** If a partner account is terminated due to a violation of these Terms and Conditions, the partner is legally required to remove all KubeBath products, proprietary imagery, and copyrighted digital assets from their e-commerce websites and digital platforms within seven (7) business days.
- **Limitation of Liability:** All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given by KubeBath, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Authorization & Execution

By signing below, the partner acknowledges they have read, understood, and agree to be legally bound by the KubeBath Partner Terms and Conditions outlined above.

Signature

Date



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